

Organisational Structure

Stephen Dunshea
Chief Executive Officer



Old Structure



Previously

- Finance, Corporate & Community Service – Acting Director Jane Lewis
- Planning, Environment & Development Service – Director Phil Costello
- Assets & Works – Director Paul Keech
- Shoalhaven Water – Acting Director Robert Horner

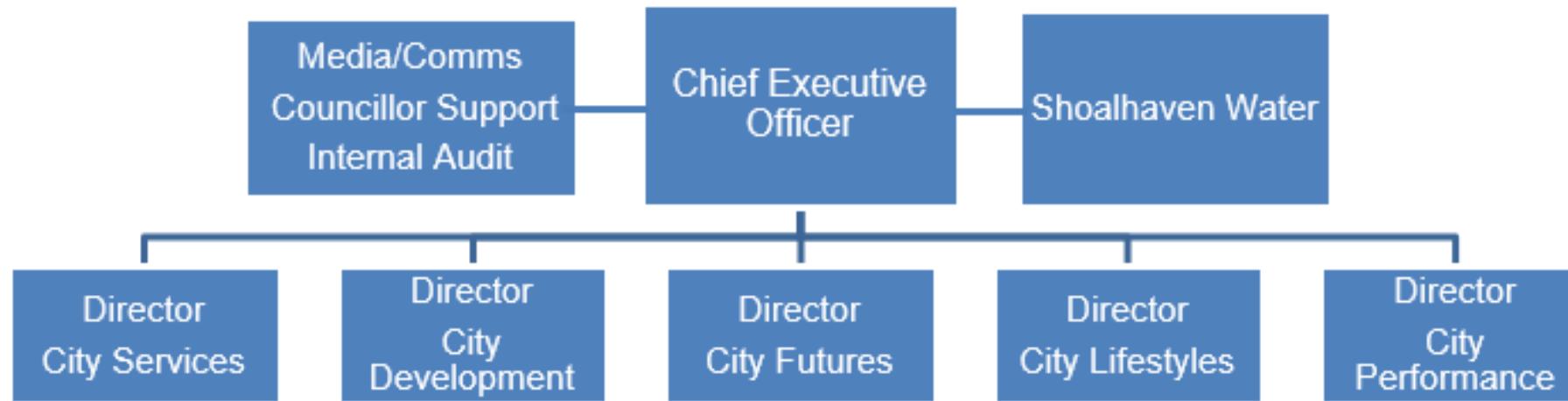
Why change the structure?

- Vacancies existing in two (2) senior staff roles
 - Director – Finance, Corporate & Community Services
 - Director – Shoalhaven Water
- Opportunity to review these roles
- Reviews carried out in 2019 that focussed on Customer Service, DA processing, and Future Directions for the Shoalhaven highlight to me the need to:
 - Make sure the City and the Council are **future ready** to grasp opportunities expected to arise from the completion of the highway upgrades – making us more accessible
 - Harness the opportunity for a **fresh approach** which had been articulated to me by many in the community – including the business community
 - Enhance our capability to turn **plans into reality**
 - Ensure a strong focus on Strategic Planning and Development Assessment to achieve the **best outcomes** for the Shoalhaven
 - Develop a more robust customer engagement strategy and **customer experience** – recognising both external and internal customers
 - Improve **project management and delivery**
 - Strengthen organisational **performance and reporting**
 - Improve **communications and community engagement**



What is the new structure?

The following senior staff structure was adopted by Council on 6 August 2020



Who is who in the new structure?

- Chief Executive Office – Stephen Dunshea
- Executive Manager Shoalhaven Water – Robert Horner (Interim)
- Director City Services – Paul Keech
- Director City Development – Phil Costello
- Director City Futures – Robert Domm
- Director City Lifestyles – Jane Lewis (Interim)
- Director City Performance – Kevin Voegt (Interim)
- Manager Media & Communications – Kate Crowe (Interim)

Note:

1. Interim indicate the position is subject to recruitment
2. Changes to reporting lines for management and teams is currently underway in consultation with staff

Functions of the new Directorates

City Services

- Asset Strategy
- Maintenance & Construction
- Technical Services
- Council Buildings & Property Services
- Commercial Services
 - Waste Services
 - Bereavement Services
 - Holiday Haven
 - Fleet & Mechanical
- Natural Areas
 - Infrastructure
 - Asset Protection Zones
 - Environmental Reviews (REFs)
- Project Delivery
- Parks & Open Space
- Energy & Sustainability
- Emergency Management

City Development

- Development Assessment
- Certification
- Building Assessment
- Compliance
- Ranger Services
- Animal Management
- Environmental Services
 - Policy
 - Regulation
 - Compliance
 - Weeds
- Natural Areas
 - Waterways
 - Beaches
 - Bushland
- Ulladulla Service Centre

City Futures

- Strategic Land Use Planning
- Strategic Infrastructure Planning
- Urban Release Areas
- Transformational City Projects
- City Growth, Advocacy and Tourism
- Economic Development
- Placemaking & Urban Renewal
- Affordable Housing Strategies
- Strategic Property Asset Ventures

Functions of the new Directorates

City Lifestyles

Library Services
Arts & Culture
Community Development
Social Planning
Community Capacity Building
Community Resiliience Planning
Social & Community Infrastructure Planning
Shoalhaven Swim Sport & Fitness
Operations
Service Provision
Asset Management Planning
Management Committees
Community Well-being and Lifestyle Strategies
Shoalhaven Entertainment Centre
Family Day Care

City Performance

Corporate Finance
Long-term Financial Planning
Procurement & Stores
Information Technology & Smart Cities Initiatives
Customer Service Strategy & Contact Centre
Integrated Planning & Reporting
Corporate Performance Measurement & City projects Monitoring
People & Culture
Legal & Governance
Work Health & Safety
Business Assurance & Risk

Shoalhaven Water remains Council's Water Utility and a separate reporting entity with no change to the following existing functions

Water Accounts Business Support

Water Accounts & Business Support

Metering & Services

Projects Compliance & Accounts

Business Operations

Water Asset Planning & Development

Projects Design

Projects Regulations

Projects Development

Projects Assets

Capital Portfolio Operations

Service Provision

Asset Management Planning

Management Committees

Water Operations & Maintenance

Mechanical / Electrical

Waster Operations

Waste-Water Operations

